



Hosted Telephony

Smarter Business Communications

Digital Exchange's cloud-based Hosted Voice Select (HVS) service offers so much more than a traditional telephone system, delivering a functionally rich and more cost-effective way to manage all your telephony with an enterprise-grade solution.

Why HVS?

HVS is an easier and more flexible way to manage your organisation's voice requirements, and means you'll never have to purchase a phone system again!

HVS provides a fully-featured phone system suitable for organisations of any size, across single or multiple sites, providing seamless, reliable and hassle-free communication.

With HVS your telephone connections are made over a secure, quality-ensured IP connection rather than traditional telephone lines, which is important given that BT are due to phase out all ISDN and PSTN connectivity by 2025.

2025

ISDN & PSTN SWITCH-OFF
DATE

Source: BT 2017

The Best Bits

- **Disaster Recovery** – built-in business continuity functionality to keep your operations running smoothly in the event of a disaster.
- **Choice** – a range of end-user devices, to include physical handsets, desktop applications and device (smartphone/tablet) apps.
- **Reliable** – guaranteed 99.9% uptime.
- **No Hardware** – an enterprise-grade solution without the expense of server hardware.
- **Easy to Manage** – a comprehensive, self-service admin portal for easy system management.
- **Free Calls** – 5000 minutes of free outbound calls per user per month! Includes calls to 01, 02, 03 & 07 prefixed numbers.
- **Reduce Costs** – no expensive, on-site equipment is required, meaning **no costly maintenance, servicing or upgrades involved**. Users can be added or removed as your needs change without the expense or inconvenience of on-site engineer visits.

To find out more about HVS:



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Standard Features Include:

- Voicemail with voicemail to email delivery.
- Auto attendant.
- Advanced hunt groups.
- UC Office – Device app for smartphones & tablets (iOS & Android).
- CTI – Click-to-dial from your desktop.

Bolt-Ons:

- Call recording and storage.
- UC Team – Includes conferencing features.
- Enhanced call reporting.
- Go Integrator – Integrate your CRM for screen-popping and outbound dialling.

Simple Pricing

A simple per user, per month cost that includes a range of core functionality, a handset and 5,000 minutes per user.

No surprises!

How Does It Work?

In short, it works like a dream!

That is if you dream of a voice solution with full-range scalability, advanced capabilities and no maintenance – all at one low monthly cost.

More specifically, it works by converting analogue voice signals to digital packets, so voice traffic runs on the same high-speed network as your existing data and internet traffic. Also, because today's cloud servers are incredibly fast, highly redundant and use advanced encryption, you can ensure voice and data traffic is reliable, crystal clear and secure.

A HVS solution may be just what your organisation needs!



Who is HVS a Good Fit For?

HVS is suitable for organisations of any size, with single or multiple sites. We can scale from the very small single office to multi-site networks, or large corporate headquarters, providing seamless, reliable, predictable and hassle-free levels of communications.

For businesses with multiple sites, we can provide Ethernet circuits to ensure maximum call quality securely linked by Virtual Private Networks (VPNs). HVS call traffic can therefore bypass the public internet entirely, ensuring quality of service for users.



To find out more about HVS, speak to one of our specialists today:

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